# End of Life Announcement

Iridium AxcessPoint

February 5th, 2015



#### **Product EOL Announcement**

This Product EOL Announcement signifies that a product series has entered the final phase of the Iridium Product Life Cycle and serves as advance notice of product discontinuation. Iridium announces End of Life for the following product series with the intent of discontinuing its availability. Iridium also suggests replacement solutions for this product.

### **EOL Series Description**

Iridium AxcessPoint

### **EOL Timeline**

The last date Iridium will accept orders (Stage 2) and the last date orders may be scheduled for shipment (Stage 3) are listed in the table below. All orders submitted hereafter will either be fulfilled on 1<sup>st</sup> March 2015 or until supplies last, based on availability. Iridium reserves the right to allocate remaining inventory to ensure all partners have access to the remaining supplies.

Stage 1	Stage 2	Stage 3
EOL Announce Date	Last Order Date	Last Date to Ship
5-Feb-2015	Until supplies last	March 1 <sup>st</sup> or until supplies last (whichever is later)

#### **Alternative Products**

In order to fulfill your requirements beyond this product's discontinuation, Iridium suggests various alternative solutions to serve as replacement offerings. Iridium GO!® (by Iridium Communications), Optimizer (by RedPort), and Redbox (by mailasail) are available for purchase from respective manufacturers.

## **Alternative Product Description**

- Iridium GO!®: Creates the first ever reliable global connection for voice and data communications on your smartphone or up to 5 mobile devices.
- RedPort Optimizer: Connect to your satellite phone to create a Wifi hotspot.
- Redbox: Wireless router integrating satellite communications.

All product warranties for discontinued products will be honored in full according to Iridium Communications Terms and Conditions of Sale.

## Iridium Proprietary and Confidential

### **Frequently Asked Questions**

#### 1. When can I order Iridium AxcessPoint devices from Iridium?

There are limited quantities of Iridium AxcessPoint available in stock. Orders will be fulfilled based on demand and availability. All orders received during the month of February 2015 will be shipped out on 1<sup>st</sup> March 2015.

### 2. Will AxcessPoint Mail & Web application still be available?

AxcessPoint Mail & Web app is supported on desktop/laptop platforms for PC, MAC, and mobile platforms for iOS & Android. Existing & new Iridium AxcessPoint users would be able to download and use PC & MAC versions of AxcessPoint Mail & Web app from <a href="https://www.iridium.com">www.iridium.com</a>.

The mobile versions of AxcessPoint Mail & Web app are no longer available and have been replaced by Iridium Mail & Web app. Iridium Mail & Web app is an upgraded version of AxcessPoint Mail & Web app and provides additional functionality including ability to request weather, enhanced home screen, compatibility with the latest mobile operating systems and expanded support for operation with various Iridium and 3<sup>rd</sup>-party devices (such as Iridium AxcessPoint, Iridium GO!®, RedPort Aurora, RedPort Optimizer\*, SatphoneStore Iridium Extreme® Wi-Fi dock).

# 3. Is Iridium Mail & Web app supported on PC & MAC platforms?

No, Iridium Mail & Web is only supported on mobile platforms (Apple iOS, Google Android). Existing and new Iridium AxcessPoint users can still use AxcessPoint Mail & Web application on PC & MAC platforms.

## 4. Does AxcessPoint Mail & Web application for PC & MAC platforms support Iridium GO!®?

No, AxcessPoint Mail & Web application for PC & MAC platforms only supports integration with Iridium AxcessPoint. Mobile versions of AxcessPoint Mail & Web app (iOS, Android) are no longer available.

<sup>\*</sup>Support coming soon