

Be Prepared. Stay Connected.



MAKE A PLAN

Natural disasters are often unavoidable. Prepare yourself and those you love for when disaster strikes. Learn which types of natural disasters could affect your area, determine what items you'll need to survive and make a plan. Get started today by discussing these questions with your family and friends:

- How will I Receive Emergency Alerts & Warnings?
- What is my Evacuation Route?
- What is my Family Communication Plan?
- Do I have an Alternative Shelter Plan?

For additional information and tips, visit [FEMA](#)



BUILD A KIT

- Iridium GO!® or an Iridium® Satellite Phone**
- Mobile Phone or Tablet
- Portable, Battery or Solar Powered Radio or Television
- Flashlight & Batteries
- Portable &/or Solar Chargers
- Extra Batteries
- First Aid Kit , Manual & Whistle

- Prescription Medication, Eye Glasses, Contact Lens Solution & Hearing Aid Batteries
- Contact Numbers for Family & Friends, as well as Utility Companies, Local Government, Fire & Police Departments, Hotels, etc.)
- Copies of Important Family Documents in a Waterproof Container including: (Identification, Insurance Policies, Bank Statements)
- Cash, Traveler's Checks & Change
- Three-day Supply of Water (1Gallon/Person/Day) & Non-perishable Food
- Kitchen Utensils & Can Opener
- Sanitation & Hygiene Items
- Matches in a Waterproof Container
- Additional Items for Infants, Children & Pets



STAY CONNECTED

Pair the **Iridium GO!®** device with your personal smartphone or tablet, & the **Iridium GO! Text & Call Voucher** – get a durable, cost-effective satellite connectivity solution that allows you to **text, call, tweet & email** when the power is out &/or local networks are down.

It's as Simple as:

- Go Outside, Turn On the Iridium GO!, Extend the Antenna & Place it in a Location with a Clear View of the Sky
- Go Back Inside & Text, Call, Tweet or Email Family & Friends

Satellite Phone Tips:

- Test your Iridium Satellite Phone Monthly at: **00-1-480-752-5105**
- Keep your Satellite Phone Charged & Detach the Battery Before Placing it in Storage, to Reduce Battery Drain
- Place Calls in an Unobstructed Outdoor Area with a Clear View of the Sky
- Refer to the User Guide for Proper Use & Additional Instructions
- Register Iridium Satellite Devices with SOS Button (*Iridium Extreme®*, *Iridium GO!®*, *Iridium Extreme® PTT*) for Emergency Services at [GEOS](#).
- Have a Solar Charger for Charging in Situations when the Electrical Grid is Damaged (*Example: Solstar*)
- Have your Iridium Service Provider's Phone Number for Assistance

Key Phone Numbers:

Did You Know?*

1. Terrestrial communication links are often disabled & disrupted during the first hours of a disaster.
2. In 2017, due to Hurricanes Irma and Maria, more than 95% of cell sites were out in Puerto Rico and 77% of cell sites were out in the Virgin Islands. Six months later, 4.4% and 13.8% of cell sites were out in Puerto Rico & the Virgin Islands, respectively.
3. In 2012, Hurricane Sandy knocked out 25% of the cell towers in the New York City area.
4. In 2005, Hurricane Katrina, knocked out the terrestrial infrastructure in the coastal areas of Louisiana & Mississippi. The telephone lines of almost 3 million customers were knocked down & more than 25 million calls failed.

* For additional information and tips read

"[The Complete Guide to What to do Before During and After Disasters](#)"

** Sources: 1. [UN News](#) 2. [FCC](#)

3. [The Hill](#) 4. [Space.com](#)

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