

Product Availability Update Iridium 9522B Final Reminder for EOL Orders

Summary

Iridium® is providing a final reminder for the Iridium 9522B LBT Transceiver last time buy order deadline. Due to a huge surge in demand and orders, Iridium needs to finalize order acknowledgement and planning in line with communicated deadlines for partners to place last time buy orders and receive product.

For well over 10 years the Iridium 9522B products used in customer solutions provided reliable service on the only truly global satellite network. Due to continuing challenges of component availability and supply, and diminishing demand, the Iridium 9522B will be discontinued. Earlier in 2019 partners were advised about the End of Life (EOL) and last time buy opportunity for the Iridium 9522B Transceiver, prior to product retirement.

Iridium 9522B - Last Time Buy (LTB) Opportunity

Iridium is offering its current Iridium 9522B customers the option to participate in a last time buy opportunity for the Iridium 9522B LBT modem/transceiver.

Last Order Date: November 30, 2019
Last Delivery Date: December 31, 2020.

Up to 50% of your last time buy may be requested to be

shipped to you before December 31, 2019

Due to unprecedented demand Iridium will assign and possibly allocate 9522B modules once all LTB orders are received based on the criteria already communicated before.

Order Volume: Last Time Buy (LTB) order volume and pattern should roughly match current SCA or order volume patterns. Customers who have not purchased 9522B for some time or with no planning, forecast or SCA information will be prioritized after those partners with a historical order volume and pattern.

Lead times may increase as a result of demand.

<u>Please note:</u> Purchase of 9522B is ONLY for manufacturing of product by purchasing VAM and cannot be resold for a profit. Identification of this situation may result in termination of your VAM agreement.

Iridium will endeavor to fulfill all orders without product revisions. However, we would like to advise partners that minor product revisions may be necessary.

Warranty

All product warranties for discontinued products will be honored in full according to current Iridium Warranty Terms and Conditions and as governed by customer specific VAR, VAM and VAD agreements.

Product Alternatives



Iridium currently offers the Iridium Core 9523N Transceiver for solutions using LBT and SBD services. The Iridium Certus™ 9770 is the new transceiver that will operate at 22/88 kbps. Additional general information will be made available by the end of 2019 and developers kits for qualified partners will be available in 2020.

Mounting Plate BLAKT0801

The BLAKT0801 mounting accessory that is currently used by a very limited number of customers to mount the Iridium 9522B into historic 9522A mounting space will be available until all current supplies are sold out or December 31, 2019, whichever comes first.

Frequently Asked Questions

Why Are You Sending This End of Life (EOL) Notice?

Due to continuing challenges of component availability and supply, the Iridium 9522B will be discontinued.

How Can I Get Stock for My Own Purposes?

Iridium is offering its current Iridium 9522B customers the opportunity to participate in a last time buy opportunity for the Iridium 9522B LBT modem/transceiver.

What is the Last Date I Can Order?

The last date orders Are to be received is November 30, 2019.

What is the Latest Date I Can Get Delivery?

The last date delivery can be made is December 31, 2020

How Much Can I Order?

Order volume and pattern should match current SCA commitments. Customers without SCAs' order history will be considered when accepting product orders to ensure an orderly selling of remaining Iridium 9522B transceivers. Iridium will endeavor to fulfill all orders as requested, but partners should be advised that minor product revisions may be necessary.

What About My Warranty?

All product warranties for discontinued products will be honored in full according to current Iridium Warranty Terms and Conditions and as governed by customer specific VAR, VAM and VAD agreements.



What Are the Product Alternatives?

Iridium currently offers the Iridium Core 9523N transceiver for solutions using LBT and SBD services. The Iridium Certus $^{\text{M}}$ 9770 is expected to become available in 2020 for consideration by Iridium Certus $^{\text{R}}$ customers.

Where can I find information About the Iridium Certus™ 9770?

The Iridium Certus[™] 9770 is the new transceiver that will operate at 22/88 kbps. Additional general information will be made available by the end of 2019 and developers kits for qualified partners will be available in 2020.

Can I Order After the Cut-off Date?

No, Iridium will not offer any extensions or exceptions.

I Still Use the Back Plate

Iridium can provide drawings should customer wish to engage a supplier of their choice to continue to manufacture or supply this back plate.

Is There a Successor Product?

Iridium offers the current Iridium Core 9523N Transceiver for solutions using LBT and SBD services. Customers interested in Iridium Certus® products can also utilize the Iridium Certus™ 9770 Transceiver, which is expected to be available for consideration in Q1 2020.